

Corporate Asset Sub (Finance) Committee (Appendices Pack)

Date: MONDAY, 19 JULY 2021

Time: 1.45 pm

Venue: INFORMAL VIRTUAL PUBLIC MEETING (ACCESSIBLE REMOTELY)

Members: James de Sausmarez (Chairman) Michael Hudson

Shravan Joshi (Deputy Chairman) Jeremy Mayhew

Deputy Jamie Ingham Clark Sheriff Christopher Hayward

Randall Anderson Deputy Edward Lord Marianne Fredericks Deputy Roger Chadwick

Alderman Alison Gowman Susan Pearson

Enquiries: Chris Rumbles

christopher.rumbles@cityoflondon.gov.uk

Accessing the virtual public meeting

Members of the public can observe this virtual public meeting at the below link: https://youtu.be/JaKDYzOSngU>

This meeting will be a virtual meeting and therefore will not take place in a physical location. Any views reached by the Committee today will have to be considered by the City Surveyor after the meeting in accordance with the Court of Common Council's Covid Approval Procedure who will make a formal decision having considered all relevant matters. This process reflects the current position in respect of the holding of formal Local Authority meetings and the Court of Common Council's decision of 15th April 2021 to continue with virtual meetings and take formal decisions through a delegation to the Town Clerk and other officers nominated by him after the informal meeting has taken place and the will of the Committee is known in open session. Details of all decisions taken under the Covid Approval Procedure will be available on line via the City Corporation's webpages.

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one municipal year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

John Barradell
Town Clerk and Chief Executive

AGENDA

6. WALBROOK WHARF ROOF REPLACEMENT

Report of the City Surveyor.

For Decision

(Pages 5 - 10)

8. **BUSINESS PLAN 2020-25 QUARTER 4 2020/21**

Report of the City Surveyor.

For Information

(Pages 11 - 18)

9. CITY SURVEYOR'S DEPARTMENTAL RISK REGISTER -UPDATE

For Information

(Pages 19 - 32)

10. **GENERAL FM UPDATE**

Report of the City Surveyor.

For Information

(Pages 33 - 34)

19. WOODREDON FARM (RIDING SCHOOL) DISPOSAL

Report of the City Surveyor.

For Decision

(Pages 35 - 48)

20. OPERATIONAL PROPERTY REVIEW - PROGRESS REPORT

Report of the City Surveyor.

For Information

(Pages 49 - 56)

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Project Coversheet

[1] Ownership & Status

UPI: 12004

Core Project Name: Walbrook Wharf Roof Replacement

Programme Affiliation (if applicable): N/A

Project Manager: Dorian Price

Definition of need: To provide a solution to the water ingress problems on the existing

roof and drainage goods which have undergone unsuccessful patch repairs. **Key measures of success:** No water ingress at Walbrook Wharf. **Expected timeframe for the project delivery:** August 2021 – July 2022

Key Milestones: Tendering the work, Appointing contractors.

Are we on track for completing the project against the expected timeframe for

project delivery? Y

Has this project generated public or media impact and response which the City of London has needed to manage or is managing? No

[2] Finance and Costed Risk

Headline Financial, Scope and Design Changes: Update relevant section post report approval. Add multiple entries to relevant box if issues reports are approved. Note this section is to tell the 'project story' of how we reached the current position outlined in the main report.

'Project Briefing' G1-2 report (as approved by Project Sub 16/05/2018 & CASC 21/05/2018):

- Total Estimated Cost (excluding risk): £500,00 to £1.1 million
- Resources to reach next Gateway (excluding risk): £16,500
- Spend to date: £Nil
- Costed Risk Against the Project: £Nil
- CRP Drawn Down: £Nil
- Estimated Programme Dates: Gateway 3/4 September 2018, Gateway 5 January 2019

'Options Appraisal and Authority to Start Work' G3-5 report (as approved by Project Sub 15/12/2019 & CASC 29/01/2020):

- Total Estimated Cost (including risk): £1,412,000
- Resources to reach next Gateway (excluding risk): £1,356,500
- Spend to date: £30,449
- Costed Risk Against the Project: £292,705
- CRP Requested: £Nil
- CRP Drawn Down: £Nil.
- Estimated Programme Dates: Completion August 2020

Gateway 4 Issues Report (for consideration by Project Sub 28/07/2021 & CASC 19/07/2021):

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Total Estimated Cost (excluding risk): £920,000

Resources to reach next Gateway (excluding risk): £85,000

Spend to date: £47,913.75

Costed Risk Against the Project: £182,700

CRP Requested: £NilCRP Drawn Down: £Nil

Estimated Programme Dates: Completion July 2022

Total anticipated on-going commitment post-delivery [£]:£500 to £2k annually for general maintenance to meet maintenance requirements for roof system guarantees; covered by repairs and maintenance budget for the site.

Project nam	e: Walbrook Wharf						
Unique project identifier	: 24800026						
Total est cost (exc ris	k) £0						
•	-			C	Corporate Risk I	Matrix score tab	le
PM's overall risk rating	Medium			Minor impact	Serious impact	Major impact	Extreme impa
Avg risk pre-mitigation	9.1	Likely		4	8	16	32
Avg risk post-mitigation	5.3	Possible		3	6	12	24
Red risks (open)	4	Unlikely		2	4	8	16
Amber risks (open)	9	Rare		1	2	4	8
Green risks (open)	3						
		T					
Costed risks identified (A	·	£583,000.00	0%	Costed risk as %	of total estimat	ed cost of proje	ct
Costed risk pre-mitigation	n (open)	£583,000.00	0%	п п			
Costed risk post-mitigation	on (open)	£182,700.00	0%	" "			
Costed Risk Provision re	quested	£0.02	0%	CRP as % of total	al estimated cos	t of project	
Costed Risk Provision re		N 1 (0		0 1 1: 1			0
		Number of Open Risks	Avg Score	Costed impact		Amber	Green
(1) Compliance	e/Regulatory	6	8.7	£238,000.00	0	6	0
(2) Financial		1	3.0	£20,000.00	0	0	1
(3) Reputation (4) Contractua		1	16.0	£25,000.00	1	0	0
(4) Contractua (5) H&S/Wellb	•	8	9.4	£300,000.00 £0.00	0	3	0
(6) Safeguardi		0	0.0	£0.00	0	0	0
(7) Innovation	·	0	0.0	£0.00	0	0	0
(8) Technology		0	0.0	£0.00	0	0	0
(9) Environme	ntal	0	0.0	£0.00	0	0	0
(10) Physical		0	0.0	£0.00	0	0	0
			Ī	Extreme	Major	Serious	Minor
Issues (open)	0	Open	Issues	0	0	0	0
All Issues	0	All	Issues	0	0	0	0
Cost to resolve a	all issues	£0.00	•	Total CRP u	sad to data		0.00

Appendix 2 Walbrook Wharf Roof Replacment Risk Register

	Pro	oject Name:	Walbrook Wharf					PM's overall	Medium		CRP requested				Average			9.1		Open Risk	S 16	
Uni		ect identifier:					Total e	risk rating: estimated cost	£	_	this gateway Total CRP used to		-		nitigated risk ge mitigated			5.3		Closed Risk	s 1	
ene	ral risk classif	lication						(exc risk):			Mitigation actions				risk score	_			Ownership	o & Action		
k	Gateway	Category	Description of the Risk	Risk Impact Description	Likelihood Classification pre- mitigation	Impact Classification n pre- mitigation	Risk (score i	Costed impact pre- mitigation (£)	Costed Risk Provision requested Y/N	Confidence in the estimation	Miligating actions	Mitigation cost (£)	Likeliho Classifi ion pos mitigat		Costed t impact post- mitigation (£)	Post- C Mitiga to tion risk score	CRP used L o date	Jse of CRP	Date raised	Named Risk owner (Named Officer or External Coordinator Party)	Date Closed OR/ Realised & moved to	Comment(s)
		(1) Compliance/Re gulatory	Consultant Apointment & Surveys: Structural Integrity of Roof	COST/TIME-Unknown if the existing roof has structurally capacity to support green roof	Likely	Serious	8	£0.00	Y - for mitigation costs	A – Very Confident	Quote received from Structural Engineer to carry out initial calculations.	£0.0	00 Possible	Serious	£0.00	6	£0.00	4	/a 02/08/19		05/11/19	No long applicable fo
		(1) Compliance/Re gulatory	Consultant Apointment & Surveys: Ecology Report (baseline)	COST/TIME- Seagulls nesting on existing roof.	Possible	Serious	6	£3,000.00	Y - for mitigation costs	B – Fairly Confident	Additonal works by Avian to deter annual nestina.	£3,200.0	00 Possible	Minor	£0.00	3	£0.00	4	/a 02/08/19			CoL laising with Ecolo Consultant to seek ad survey is required
		(1) Compliance/Re gulatory	Survey- Asbestos Survey	COST/TIME - Asbestos survey to be instructed.	Likely	Serious	8	£10,000.00	Y - for mitigation costs	B – Fairly Confident	Works proposed to not require demoliton and affect ACM.	£2,500.0	00 Likely	Serious	£0.00	8	£0.00	4	/a 02/08/19			InCo (PM) Liasing with Survey Consultant for mobilisation
-	2	1) Compliance/Re gulatory	Planning Permission	COST/TIME-If alterations are required, planning permission will be required	Likely	Serious	8	20.03	N		CoL (Ruby) is liasing with CoL Planning department to seek internal advise/ lead times		Likely	Serious		8	£0.00	1	/a 02/08/19			
	4	(4) Contractual/Part nership	Tender documentation- collating sufficient information/ defining the scope contractually	COST. Ambiguity of the scope based upon the design information provided	Likely	Major	16	£40,000.00	Y - for costed impact post-mitigation	C – Uncomfortable	Create a schedule litting all information required for the lender Document and seek to obtain all information. The fender Document will require the Document will require the tenderes to carry out orate surveys during the fender period, therefore proposed a mid tender interview at the site to encourage a through scope is proposed by the tenderes.	£30,000.0	00 Possible	Serious	£40,000.00	6	£0.00	۸	/a 02/08/19			
		(4) Contractual/Part nership	Programme slippage- Pre Tender	TIME- Delays due to late 1) Asbesto survey- already scheduled to be carried out as addendum to the tender. 2) Structural survey report 3) Ecology Survey Report 4) Tendering in holiday season	Likely	Major	16	£0.00	N		Reschedule programme to aim for the October 2019 sign off. Entire team has access to the Programme as it is cloud based		Possible	Serious	£0.00	6	£0.00	h	/a 02/08/19			
		(4) Contractual/Part nership	Concurrent projects-There are a number of projects being carried out at Walbrook Wharf.	Time/Cost-There is risk of projects impacting each other i) Logisitcally ii) Scope interfaces	Likely	Major	16	£25,000.00	Y - for costed impact post-mitigation	C – Uncomfortable	Workshops have been carried out to understand what concurrent projects will be carried out-all key individuals are aware that impacts will ripple into other projects, so a collaborative approach will be undertaken	£5,000.0	00 Likely	Serious	£7,000.00	8	£0.00	Ν	/a 02/08/19			
	6	(4) Contractual/Part nership	Ensuring Roof Warranty can be maintained post completion and despite later projects with interfaces to the roof	Cost-There is risk of projects importing each other i.e. Scope interfaces and impact on the roofs warranties	Likely	Serious	8	£25,000.00	N		Workshops have been carried out to understand what later projects will be carried out- acknowledged by CoL that this is likely of an other project having an interface with the roof over the next 10 years	£0.0	00 Likely	Serious	£5,000.00	8	£0.00	4	/a 02/08/19			
	5 ((3) Reputation	Existing/ Occupied Environment-Impact on stakeholders	Water penetration whilst works being carried out 2) Noise Al Logistical issues Al Parties keeping informed of works being carried out 51 Adiocent buildings.	Likely	Major	16	£25,000.00	Y - for costed impact post-mitigation	C – Uncomfortable	Col. Code of Conduct has been included in the Tender Documents	£0.0	00 Possible	Serious	£0.00	6	£0.00	Þ	/a 02/08/19			
0	2	(4) Contractual/Part nership	Programme slippage- Contract	Planning duration- Green Roof	Possible	Serious	6	20.00	N		Awaiting for Structural Survey to confirm whether green roof is feasible	£0.0£	00 Possible	Serious	20.00	6	£0.00	4	/a 02/08/19			
		(4) Contractual/Part nership	Weather	Inclement / adverse weather incurred during the works	^f Possible	Serious	6	£75,000.00	Y - for costed impact post-mitigation	C – Uncomfortable	Explore temporary roof- potential significant cost. Explore completing works in summer. Allowance based on £2.5k a week and 2 week delay	£5,000.0	00 Possible	Minor	£20,000.00	3	£0.00					
2	3 ((1) Compliance/Re gulatory	Excessive Insurance Requirements	Tenderers may not be able to be insured for CoL levels on this specific project	Possible	Serious	6	£0.00	N		Explore reducing level of PI for Contractor	£0.0£	00 Possible	Serious	£0.00	6	£0.00					
3	5 (r	(4) Contractual/Part nership	Contractor Extension of Time claim	Various reason in line with contract as applicable events where Contractor entitled to charge	Possible	Minor	3	£100,000.00	Y - for costed impact post-mitigation	C – Uncomfortable	Close programme / progress review during works. Early Warning system in place in the contract	£20,000.0	00 Unlikely	Minor	£20,000.00	2	£0.00					
ŧ	4	(4) Contractual/Part nership	Scope Creep - interface with rainwater goods, lightening conductor etc.	Additional works added to main works for ease but could muddy clear defined works packages	Likely	Minor	4	£35,000.00	Y - for costed impact post-mitigation	C – Uncomfortable	Strict Change Control process in place in line with PPG requirements. Time and costs impact to be highlighted within change control forms	£20,000.0	00 Possible	Minor	£5,000.00	3	£0.00					
5	5	(2) Financial	Design Team Fees Claims	Various reasons in line with contract for prolongation or additional fee cost due	Possible	Minor	3	£20,000.00	Y - for costed impact post-mitigation	B – Fairly Confident	Manage any prolongation, additional works claims. Ensure change control in place for any scope change leading to fee	£0.03	00 Possible	Minor	£25,000.00	3	£0.00					

Appendix 2 Walbrook Wharf Roof Replacment Risk Register

R16	4	(1) Compliance/Ri gulatory	Licenses / Statutory Approval delays	Delay to works due to licenses / approvals not being in place	Possible	Major	12	£25,000.00	Y - for costed impact post-mitigation	D - very uncomfortable	Early involvement with PLA. Enviornmental Health and check any other requirements due to proximity of roof replacement by river	1,500.00 Un	nlikely	Serious	£10,700.00	4	£0.00			
R17	5	(1) Compliance/Regulatory	Contamination Found Post Survey	Abestos not picked up on surveys, lead paint etc.	Possible	Major	12	£200,000.00	Y - for costed impact post-mitigation	C - Uncomfortable	Explore any further surveys required and hold risk amount for any uncoverinas	5,000.00 Un	nlikely	Serious	£50,000.00	4	£0.00			

Budget Monitoring Statement Quarter 4 2020/21

LOCAL RISK	Latest Approved	Draft	Variance	
Outturn 2020/21	Budget	Outturn	Under / (Over)	NOTE
	£000	£000	£000	
CITY SURVEYOR				
City Fund				
City Fund Estate & Leadenhall	(1,938)	(1,928)	10	
CPAT & City Centre	(551)	(412)	139	1
Walbrook Wharf	(1,003)	(988)	15	
Mayor's & City of London Court	(23)	(32)	(9)	
Lower Thames St Roman Bath	(8)	(12)	(4)	
R&M & MI Work for other departments	(1,441)	(1,395)	46	3
Corporate FM cleaning & security	(110)	(120)	(10)	
	(5,074)	(4,887)	187	
City's Cash				
City's Cash Estate	(3,530)	(3,531)	(1)	
Departmental	(9,511)	(10,140)	(629)	2
Mayoralty & Shrievalty	(93)	(47)	46	
R&M & MI Work for other departments	(2,173)	(1,977)	196	3
Corporate FM cleaning & security	(632)	(617)	15	
	(15,939)	(16,312)	(373)	
Bridge House Estates				
Bridge House Estates	(1,890)	(2,015)	(125)	4
Tower Bridge Corporate FM cleaning	(262)	(189)	73	5
	(2,152)	(2,204)	(52)	
Guildhall Administration				
Guildhall Complex	(8,487)	(8,203)	284	6
	(8,487)	(8,203)	284	
Total City Surveyor Local Risk	(31,652)	(31,606)	46	

Notes

- 1. Underspend due to cancellation of the MIPIM conference, recovery of 2020 event costs, and staffing savings due to part-year vacancy.
- 2. Overspend on employee costs due to Fundamental Review savings not realised as they were paused pending decisions relating to the Target Operating Review. Also contributing to the overspend was a shortfall on professional fee income due to reduced property deals, and carry forward overspend from 2019/20
- 3. Reduction in expenditure on reactive expenditure due to sites being closed during the pandemic.
- 4. Overspend on breakdown, energy, and shortfall in service charge recovery offset by underspends on cleaning, security and employee budgets.
- 5. Reduction in scope of cleaning during part of the year as a result of site closure due to pandemic.
- 6. Underspend due to savings on staff overtime and other premises costs due to the building being closed by the pandemic. This was partially offset by additional expenditure to make the building Covid-19 safe for the return to the office.

KPI Performance Table Quarter 4 2020/21

Key Perf	Key Performance Indicators											
Ref	Title				10.		07	2	පි		Ą.	
		Target	Group	Committee	Actual	RAG	Actual	RAG	Actual	RAG	Actual	RAG
KPI. 1	Asset Realisation and additional income	£3.1m	CPG	CASC	off target	amber	off target	amber	off target	amber	£1.7m	red
KPI. 2		Min 4%	ខ	CASC	7.00%	green	11.40%	green	13.50%	green	22.80%	green
KPI.3		£3,826	9 9	CASC	ă	****	ğ	**	ğ	**	£4,027	**
KPI. 4	Property contract Performance Compliance	%06 <	ខ	CASC	92.59%	green	92.54%	green	92.59%	green	95.59%	green
KPI.5		95% to 10§		PIB; CASC	off target	amber	37.62%	amber	46.30%	amber	93.42%	-Be
KPI.6		< 20%	PG	PIB; CASC	e/u	n/a	6.00%	green	n/a	n/a	52.00%	-ea
KPI.7		< 20%	PRG	PIB; CASC	14.00%	green	16.00%	green	13.00%	green	12.00%	green
KPI.8		%08	PPG	PIB; CASC	n/a	n/a	80.00%	green	n/a	n/a	88.00%	green
KPI.9	Capital Project- Gateway Reports	> 70%	PRG	PIB; CASC	27.00%	amber	75.00%	green	77.00%	green	70.00%	green
KPI. 10	Capital Project - Site sustainability waste management	%06 <	PRG	PIB; CASC	100.00%	green	%00.66	green	%00:66	green	99.00%	green
KPI. 11		tþ	ន	PIB	ģ	****	ğ	**	tp:	**	£132m	**
KPI. 12	Minimise Arrears ****	тþ	ន	PIB	24.87%	****	11.11%	**	12.91%	**	18.63%	**
KPI. 13		tþc	ន	PIB	2.94%	***	n/a	**	2.52%	**	e/u	**
KPI. 14		exceed ber	ន	PIB	ğ	ф	掉	휶	த	英	த	흊
KPI. 15	Customer satisfaction survey**	>-32	H	CASC	e/u	n/a	n/a	n/a	e/u	e/u	-26	green
KPI. 16	Delivery of Strategic utility infrastructure	on shedule	СРАТ	PIB; CASC	off target	_	on target	green	on target	amber	achieved	green
KPI. 17	KPI. 17 Supporting the retention and inward investment of businesses	on shedule	СРАТ	PIB; CASC	on target	green	on target	green	on target	amber	achieved	green
	*reported bi annually											
	** reported annually											
	*** reported a quarter in arrears											
	**** RAG currently suspended											

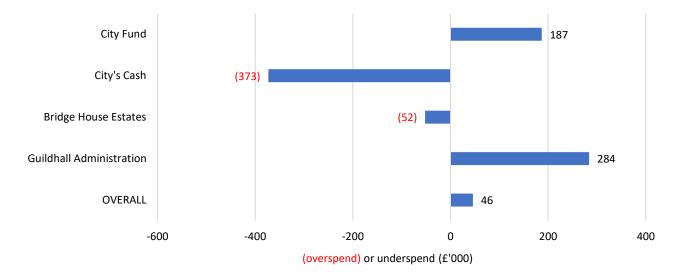


Figure 1 Variance against profiled local risk budget – (overspend) or underspend. End-of-year position.

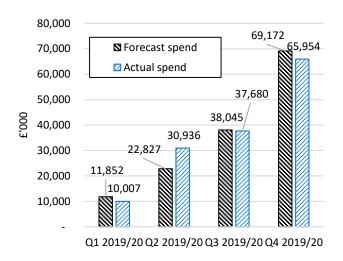


Figure 2 All project spend, forecast v actual

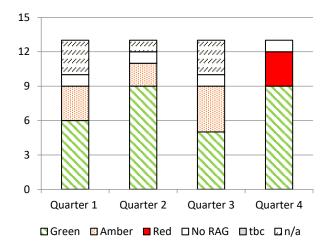


Figure 4 Performance of KPIs linked to Corporate Property (Corporate Asset Sub Committee)

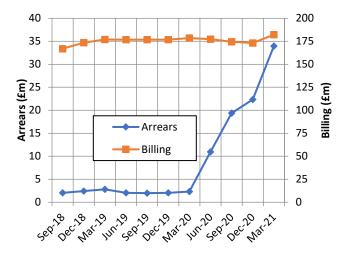


Figure 3 (Investment Properties) Commercial tenants' arrears compared to annual rolling billing run.

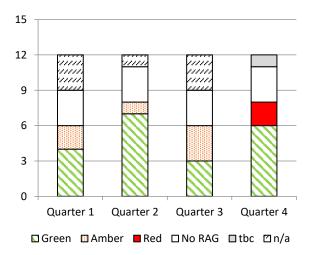


Figure 5 Performance of KPIs linked to Investment Property (Property Investment Board)

Market Commentary Quarter 4 2020/21

- 1. In the lettings market, Savills reported that City office take-up for March reached 273,058 sq ft across 17 deals. This brought the total for January March to 771,406 sq ft (46 deals). This is down on this point last year by 43% (1.35m sq ft) and down 31% on the 10-year average take-up. The current 12-month rolling take-up fell to 2.35m sq ft, this is compared to this time last year where it stood at 7.0m sq ft, a 66% decrease.
- 2. Grade A space continues to be the preference within the City, with 95% of take-up over the first three months of 2021 being of this quality. At the end of March 2021, there was 12.3m sq ft of available supply, equating to a vacancy rate of 8.9%. This is up by 360bps on the same period last year, and unsurprisingly up on the long-term average of 6.6%. Total demand within the City of London stands at 9.5m sq ft, consisting of 6.4m sq ft of active requirements and 3.1m sq ft of potential requirements. This is down 8% on total demand at the end of calendar 2020, but up on the long-term average by 8%. For comparison, at the same time in 2020, total demand requirement stood at 8.3m sq ft. Some 3.2m sq ft of space is due for completion in throughout calendar 2021, of which 31% is already pre-let.
- 3. In the West End office letting market, Savills reported that January March take-up reached 564,532 sq ft with March becoming the strongest month for take-up since the first lockdown in March 2020. Leasing activity reached 369,260 sq ft for the month, across 25 transactions. Although this was 81% below the long-term average for the January March period, March 2021 is up 89% from January and February's total combined. March saw a notable increase in supply as it stood at 7.8m sq ft. This is a 5% rise from the previous month, and a 10% rise from the end of calendar 2020. This takes the overall vacancy rate for the West End to 6.9%, 30bps higher than last month's figure. Of developments set to complete this year, 62% have been pre-let.
- 4. In the City investment market, total volume for January March 2021 was approximately £625.75m, around 50% down on the same period in 2020 (£1.32bn) and 65% down on the five-year average of £1.79bn. A relatively strong March contributed to 12 transactions, which compares with 22 in January March 2020. Furthermore, Savills understand there is approximately £1.93bn currently under offer in the City across 16 transactions, down from last month (£2.21bn).
- 5. In the West End investment market, turnover stood at an estimated £246m in March, spread across seven transactions. Whilst ahead of last year, this is approximately 49% below the five-year monthly average and brings annual turnover to £701m across 20 transactions some 33% below last year's January March figure and 55% below the five-year average. Furthermore, Savills understand there is approximately £1.6bn currently under offer in the West End.
- 6. Savills's Prime City yield is 4.00% (approximately in line with pre-pandemic yields). This compares with the West End prime yield of 3.5%. Prime rents in the City are now at circa £82.50 psf (10% up from a year ago), with rent frees for a 10-year lease rising to 28 months, compared to 25-27 months, last quarter. In the West End the prime rent has increased by 7% from a year ago at £118.50psf, although rent free periods have moved out to 27 months (from 24 months) on a 10-year term.

SUR Departmental risks - detailed report EXCLUDING COMPLETED ACTIONS for COMMITTEE

Report Author: Faith Bowman **Generated on:** 30 June 2021



Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	z Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Current Risk score change indicator
R SMT 003 Fall in property performance 17-May-2021 Nicholas Gill	Cause: Changed occupation patterns as businesses move towards a hybrid model Event: Lower demand for office space in the City and surrounding areas, with a knock-on impact on the viability of businesses in the food and beverage sector. Impact: Income levels are not achieved; arrears levels are not significantly reduced post-pandemic.	Impact		This risk captures issues arising as the UK emerges from the Covid-19 pandemic. Risks relating to the current Coronavirus situation (CVD19 SG PROP 01) are covered in a separate appendix. Further actions will be captured as this new risk is further assessed. 30 Jun 2021	Impact 12	31-Mar- 2021	Constant

Action no	Action description		Latest Note Date	Due Date
	The strategy is to maintain a diverse portfolio that reduces the impact of this risk. This includes: 1. Use (office, retail, industrial)	The actions described are being undertaken and reviewed regularly with the Assistant Directors.		31-Mar- 2022

2. Location (City, Southwark, West End etc.)3. Tenancies (Long term Headlease geared, FRI, directly managed)		
4. Covenants (multinationals, SME) 5. Asset management (lease renewals, voids, arrears, etc) 6. Monitoring retail habits in change of building use		

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Scor	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Current Risk score change indicator
Climate Acton Strategy - Deliver programme of works across operational	Cause: Insufficient resources and prioritisation allocated to Climate Action. Event: The City Surveyor's Department fails to deliver programme of works on time, to budget, or with the required contribution to assist the delivery of the City Corporation's Climate Action Strategy. Impact: Failing to adequately invest in net zero initiatives leading to negative impact on our financial and property investments	Impact	The City of London Corporation's Climate Action Strategy (CAS) 2020 was approved by the Court of Common Council in October 2020. Work is underway to mobilise the various workstreams ready for delivery to commence in April 2021. The CAS subsumes the earlier Carbon Descent Plan (CDP). The earlier City Surveyor's risk relating to the delivery of the CDP has been merged into this risk. The Department has four workstreams, detailed below, which detail the actions to be undertaken to mitigate this risk. Currently the department is at the mobilisation stage. The delivery of mitigations under this risk support the Corporate Risk CR30 – Climate Action. 30 Jun 2021		31-Mar- 2027	Constant

Action no	Action description		Latest Note Date	Due Date
SUR SMT 001a	Investment property	Investment Property component is at tender stage.		31-Mar- 2027

SUR SMT 001b	Corporate Property	1 6		31-Mar- 2027
SUR SMT 001c	Capital Projects	r 18 1111		31-Mar- 2027
SUR SMT 001d	Resilience	1 &		31-Mar- 2027

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date/Risk Approach	Current Risk score change indicator
Backlog maintenance 04-Nov-2019 Peter Collinson	Cause: insufficient funds to manage the repair demands at operational properties (Budget available does not match the annual Cyclical Works Programme Bid List of requirements) Event: Maintenance demands for operational properties exceeds available funding. Impact: Reactive repairs budget used to meet maintenance demands, loss of income from events spaces, reputational impacts, long-term properties may cease to meet operational requirements (Reduced rental income, reduced capital value, increased breakdown of M&E services, reduced customer satisfaction, poor building use and efficiency)			The Cyclical Works Programme (CWP) bid for 20/21 has a reserve list of unfunded works of £26m, these works are essential to keep the operational properties in a good standard. This unfunded works will result in an increase in the backlog of maintenance. 30 Jun 2021	Likelihood	4	31-Mar- 2022	Constant

tion no	Action description		Latest Note Date	Due Date
<u>SU</u> R SMT 014g			 30-Jun- 2021	31-Oct- 2021
SUR SMT 014h			 30-Jun- 2021	31-Oct- 2021
SUR SMT 014i	assets'.	undertaken. A gap analysis will be undertaken to consider the current v desired condition. A	15-Feb- 2021	31-Mar- 2022

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	z Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date/Risk Approach	Current Risk score change indicator
user and asset demand at Guildhall	Cause: Insufficient funding available for Major Works, Cyclical Works and Reactive Maintenance to manage the repair demands on the Guildhall Complex. Event: Insufficient asset funding. Impact: The standard of the Guildhall Complex will deteriorate, resulting in; poorer working environments leading to increased dissatisfaction and lower employee productivity and potential increase in breakdowns and reactive costs as the basic infrastructure of the Complex becomes beyond economic repair.	Impact		The principal mitigation actions are related to forecasting and monitoring the allocation of financial and human resources The department reviewed the prioritisation of major projects in light of covid-19 and the financial circumstances. This also considered the Guildhall Masterplan and how this may impact projects. This review has been approved by CAsC.	Impact	4	31-Mar- 2022	Decreasin g
22								

Action no	Action description	Latest Note		Latest Note Date	Due Date
SUR SMT 002e	Fundamental Review of the Guildhall Complex	A wholesale review of the North Wing and West Wing was presented as an option to Members for consideration as part of the Fundamental Review. An Annual Bid for fees in 2021/22 was approved and this will be progressed to Gateway 2 stage in the coming year.	Paul Wilkinson; Peter Young	15-Mar- 2021	31-Mar- 2022
SUR SMT 002f	Cross departmental working	Single point of contact for Profit and Loss to be created within the Remembrancer's. Department. This activity has been agreed by CASC and a more detailed report, noting the key figures, will be presented to Members later in the year.	Remembra ncer; Peter Collinson		30-Sep- 2021
SUR SMT 002g	Maintenance Management	The department continues to work with Skanska, our Building Repairs and Maintenance Contractor, to review and improve the correct Planned Preventative Maintenance (PPM) regime		30-Jun- 2021	31-Jul-2021
SUR SMT 002h	Prioritisation review	The department reviewed the prioritisation of major projects in light of covid-19 and the financial circumstances. This also considered the Guildhall Masterplan and how this may impact projects. This review has been approved by CAsC, and the some bids approved by	Peter Collinson; Peter	15-Mar- 2021	31-Jul-2021

Resource Allocation Sub-Committee for funding in 2021/22. Young

Copy of SUR COVID-19 - detailed report EXCLUDING COMPLETED ACTIONS

Report Author: Faith Bowman **Generated on:** 15 March 2021



Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score Risk Update and date of update T			Target Risk Rating &	Target Date	Current Risk score change indicator	
OP 01 Impact on ill estment portfolio (SUR) 01-Apr-2020 Nicholas Gill	Cause: The spread of COVID 19 has affected business and trade resulting in: . Lack of trade . Lower investment transactions . Lower lettings transactions . Longer development and refurbishment timelines . Impact on valuations Event: The spread of COVID 19 impacts on the City Surveyors business, namely collection of rental income Effects: Through COVID 19 and the lockdown and resultant working from home tenants are not able to pay their rental payments leading to rent arrears or forfeit leases on managed/FR&I tenants, confidence in the City of London Corporation and the City of London is damaged	Impact	16	Turnover rents for 'at risk' tenants was agreed in November 2020 for a one-year period with a five-year period for Leadenhall Market tenants. The moratorium on enforcement action has been extended to March 2022. Thereby making rent collection difficult. For Bridge House Estates properties, decisions are made in the best interests of the charity. 30 Jun 2021	Impact	8	30-Sep- 2021	Constant

Action description	Latest Note	Action owner	Latest Note Date	Due Date
Monthly Payments	Move to monthly rent collections where requested. This continues to be offered for all directly managed and FR&I tenants (this does not apply to ground rents).	Nicholas Gill	30-Jun- 2021	30-Sep- 2021
Members Paper	Rent concessions have been provided for March, June and September quarters and for some tenants for the December quarter. Turnover rents continue to be offered for the December quarter onwards. No further rent concessions are proposed. IPG continue to monitor the peer group.	Nicholas Gill	30-Jun- 2021	30-Sep- 2021
Rent Arrears	Nicholas Gill	30-Jun- 2021	30-Sep- 2021	
Monitor Impact	IPG to Monitor the impact on; . Lack of trade . Capacity of our tenants' ability to pay their rent . Investment transactions . Letting transactions . Refurbishments and Developments	Nicholas Gill	30-Jun- 2021	30-Sep- 2021
Snapshot reporting	With the assistance of Chamberlain's Department, a regular snapshot of rental collection (deferrals and rent frees) is being produced and monitored.	Nicholas Gill; John James	30-Jun- 2021	30-Sep- 2021
	Monthly Payments Members Paper Rent Arrears Monitor Impact	Monthly Payments Move to monthly rent collections where requested. This continues to be offered for all directly managed and FR&I tenants (this does not apply to ground rents). Rent concessions have been provided for March, June and September quarters and for some tenants for the December quarter. Turnover rents continue to be offered for the December quarter onwards. No further rent concessions are proposed. IPG continue to monitor the peer group. Rent Arrears Being reviewed on a regular basis, and updates are being provided to Members. The government have extended the landlord restraint on legal action against tenants for non-payment of rent until March 2022. As a result arrears are likely to increase. Monitor Impact IPG to Monitor the impact on; Lack of trade Capacity of our tenants' ability to pay their rent Investment transactions Letting transactions Letting transactions Refurbishments and Developments Snapshot reporting With the assistance of Chamberlain's Department, a regular snapshot of rental collection	Monthly Payments Move to monthly rent collections where requested. This continues to be offered for all directly managed and FR&I tenants (this does not apply to ground rents). Rent concessions have been provided for March, June and September quarters and for some tenants for the December quarter. Turnover rents continue to be offered for the December quarter onwards. No further rent concessions are proposed. IPG continue to monitor the peer group. Rent Arrears Being reviewed on a regular basis, and updates are being provided to Members. The government have extended the landlord restraint on legal action against tenants for non-payment of rent until March 2022. As a result arrears are likely to increase. Monitor Impact IPG to Monitor the impact on; Lack of trade Capacity of our tenants' ability to pay their rent Investment transactions Letting transactions Refurbishments and Developments Snapshot reporting With the assistance of Chamberlain's Department, a regular snapshot of rental collection (deferrals and rent frees) is being produced and monitored. Nicholas Gill; John	Monthly Payments Move to monthly rent collections where requested. This continues to be offered for all directly managed and FR&I tenants (this does not apply to ground rents). Rent concessions have been provided for March, June and September quarters and for some tenants for the December quarter. Turnover rents continue to be offered for the December quarter onwards. No further rent concessions are proposed. IPG continue to monitor the peer group. Rent Arrears Being reviewed on a regular basis, and updates are being provided to Members. The government have extended the landlord restraint on legal action against tenants for non-payment of rent until March 2022. As a result arrears are likely to increase. Monitor Impact IPG to Monitor the impact on; Lack of trade Capacity of our tenants' ability to pay their rent Investment transactions Letting transactions Refurbishments and Developments With the assistance of Chamberlain's Department, a regular snapshot of rental collection (deferrals and rent frees) is being produced and monitored. Nicholas Gill; John 2021

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
CVD19 SG PROP 02 Property Projects (SUR) Page 27	Cause: The spread of COVID 19 has continued to escalate affecting the Capital Projects which are currently underway. Event: The restrictions as a result of COVID-19 impacts on the delivery of Capital Projects for the City of London Corporation. Effects: Due to the restrictions as a result of COVID-19 Capital Projects by the Property Project Group will be affected resulting in project delays and financial consequences. (this can include shortages in labour or materials, or slowing of work due to PHE H&S guidance)	Impact	16	PHE continue to update their guidance for contractors and workers on site. The City will continue to monitor these updates for any impact on project delivery. There has been a reduction in the levels of contractors returning tenders. It is uncertain as to the cause of this reduction, and this will be tracked in the coming months. There are isolated incidents with some contractors not adhering to guidance, and this is being dealt with where appropriate. We have been informed by some statutory undertakers that they will only be attending critical projects. If this policy persists this will impact project delivery. The department will monitor implications of the July 19 lockdown easing, and what this means for project delivery.	Likelihood	12	30-Sep- 2021	
15-Apr-2020 Ola Obadara				30 Jun 2021				Constant

Action no	Action description		Action owner	Latest Note Date	Due Date
CV19 SG PROP 02h	authority fees	· · · · · · · · · · · · · · · · · · ·	Ola Obadara		30-Sep- 2021
CV19 SG PROP 02i		1 5 6 6	Ola Obadara		30-Sep- 2021

Risk no, title, creation date, owner	eation date,		on (Cause, Event, Impact) Current Risk Rating & Score Risk Update and date of update				arget Date	Current Risk score change indicator
CVD19 SG PROP 03 Property Projects - Site Closure (SUR) Pag D O Ola Obadara	Cause: COVID 19 and current or future PHE guidance. Event: Site cannot comply with current, or potential future PHE guidance and social distancing requirements Effects: Site shutdown until a point where social distancing requirements and PHE guidance allows a return to work.	Impact	8	This risk reflects the fact that it will not be possible to recommence work at some sites due to current PHE and HSE guidance – particularly in relation to social distancing. Potential future PHE guidance may also mean further site closures. New guidance is being released by Construction Leadership Council (CLC) which may limited the number of workers onsite. The City is monitoring these updates. As contractors have returned to site, progress is being made across the piece, but some sites may need to shut in the future. Some contractors are undertaking their own risk assessments and instituting site rules above PHE guidance. The department will monitor implications of the July 19 lockdown easing, and what this means for project delivery. 30 Jun 2021	Impact	8 3	30-Sep- 2021	Constant

Action no	Action description	Latest Note	Latest Note Date	Due Date
CVD19 SG PROP 03a			30-Jun- 2021	30-Sep- 2021

	1 , , ,		
CVD19 SG PROP 03b		Ola Obadara	30-Sep- 2021

Appendix 1 – Contractor KPI Performance April 2020 – March 2021

	2020										2021		
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	
Passes	40	40	45	39	40	45	40	40	45	40	40	46	
Fails	3	3	4	4	3	3	3	3	4	3	3	3	

Monthly Total KPIs	43	43	49	43	43	48	43	43	49	43	43	49
Monthly KPI Pass												
rate	93.02%	93.02%	91.84%	90.70%	93.02%	93.75%	93.02%	93.02%	91.84%	93.02%	93.02%	93.88%

Average Pass Rate April 2020 – Mar	
2021	92.60%

Please note the number of KPI's vary each month as some contractor have quarterly and annual KPI's which are included in the respective month.

Agenda Item 19

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



Agenda Item 20

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



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